KBPROCHEERSYSTEMS

Cancellation & Refund Policy

Virtual Courses

Full refund if you cancel before the first lesson is released.
No refunds once the course has started. If your athlete can't continue, we're happy to apply the fee toward a future course.

If KB PRO CHEER SYSTEMS cancels a course, you'll receive a full refund or may transfer to another course.

In-Person Clinics

Cancel 7 or more days before the clinic for a full refund.
Cancel less than 7 days before, or no-shows, for a credit toward a future clinic.
If we cancel or reschedule for weather or another reason, you'll get a full refund or a credit, your choice.

In-Person Camps

Cancel 14 or more days before camp for a full refund.
Cancel 7-13 days before for a refund minus a $20 processing fee, or a full credit toward a future event.
Cancel less than 7 days before, or no-shows, for a credit only.
Camp shirts and bows are non-refundable once ordered.

Travel-fee events (120+ miles)

The travel fee is confirmed in your quote and is non-refundable once the event is booked and travel is arranged.

General

Credits are valid for 12 months.
Refund requests must be sent in writing to the email below
Refunds are issued to the original payment method within [7-10] business days.

Email: hello@kb-pro-cheer-systems.com